

2023 Important Boarding Policies

Thank you for taking the time to learn more about some of our new and continued boarding policies.

These regulations are designed to protect the health of our patients and improve efficiency for our staff.



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200 Owen Drive
Fayetteville, NC 28304



Influenza Required For All Dogs

The Canine Influenza Vaccination is REQUIRED for all pets staying in our facility (boarding or drop-off). This policy is designed to protect our patients (sick and well) against infectious disease.



Flea Prevention Required

Proof of current flea prevention will be required for all boarding pets. Pets without proof of prevention, or found with fleas on intake, will receive a Capstar (oral) or alternative prevention of choice at the owner's expense. This is to prevent the spread of parasites within our clinic.



Boarding Examinations

When your pet is dropped off at our hospital, a trained staff member will perform a no-cost examination of your pet. This will allow our staff to address any unknown medical concerns quickly and make necessary changes to your pet's boarding conditions. If medical treatment is required, we will contact the owner for approval. If medical care is urgent and the owner is unavailable, we will treat as needed with the DeFacto consent provided by our boarding form.



Payment at Drop-off

In an effort to streamline the check-out process, we will ask that boarding fees be paid during the drop-off process. This will allow our staff on focusing to re-uniting you with your pet on pickup day!



Pet Behavior

Patients who exhibit dangerous behavior or self-harm tendencies may require medications during their boarding stay. Our staff are highly trained to identify anxiety triggers and do their best to minimize demands on patients. If behavioral modification does not result in a safe environment for staff or the patient, then the owner will be contacted, and medications or early pickup may be required.